How can HR and Benefits make an impact on Diversity, Equity, Inclusion, & Belonging?

#### Brooke Kolodzieczyk (she/her) & Joseph Burkhead (he/him)

# Western Michigan University Homer Stryker M.D. School of Medicine (WMed)





### What do you hope to discuss today?

### Traditional approaches that have been effective

- Policy and Procedure review
- Support Systems and Resources (Peer groups)
- Training and Development
- Recruitment and Hiring Practices



# Out of the Box Thinkingand Low Hanging Fruit

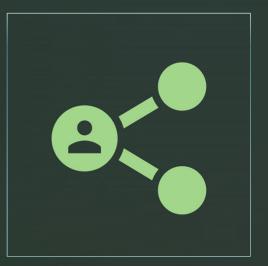
Thinking outside the box is a metaphor that means to think differently, unconventionally, or from a new perspective. The phrase also often refers to novel or creative thinking. - Wikipedia

Low Hanging Fruit: the obvious or easy things that can be most readily done or dealt with in achieving success or making progress toward an objective. - Webster



### It starts with a question?

 Group Activity if you had the power to change 1-2 small things (low hanging fruit what would they be)



# What was our question?

- First signature with pronouns at WMed
- Why don't we the option for more than two genders in the system?



#### The question we asked first and where it lead us

- Gender choices limited. First conversation was with medical insurance regarding multiple options for gender choices. The answer was No.
- EDI feeds
  - Changed vendor to allow a double feed
  - Needed customization to translate data in our system but feed to the vendor in the format they needed
    - Ex. Sex assigned at birth sends to Medical Insurance as Gender

## The question we asked first and where it lead us

- Data and Reporting
  - Cross departmental partnership
  - Who/What/Where/When
  - What are the non-negotiable report requirements
- Surveys
  - Needed to survey multiple populations across multiple systems
  - Create methodology for employees to update values on their own



### **EDI** Feeds

- Partnered with Outfront Kalamazoo to identify pronouns to have as options
- Employee buy in
  - And communication
- Orientation changes
- Impacted medical benefits
  - Sex assigned at birth and gender affirming health care for employees





### Working with Adult Learners

 What if this is a part of everyday culture instead of the need for each employee to ask for an accommodation based on learning style\*.

### **Other Initiatives**

Remote work/Hybrid options

Flexible work solutions

How to integrate these solutions into LOA's and flexibility for new hires, salary vs hourly etc.

Accommodations both medical and religious

### **Other Initiatives**

Dress for your Day Volunteer Hours Badge Project Family care benefit- paid for by WMed EAP changes

### **Group Activity**

What 1-2 action items would you act on first on your low hanging fruit that you discussed in your group?

### Questions?

Contact information:

Joseph Burkhead

IT Data Analyst, WMed Information Technology

joseph.burkhead@wmed.edu

linkedin.com/in/jburkhead

Brooke Kolodzieczyk, MBA, PHR, SHRM-CP

Human Resources, Manager, Benefits Western Michigan University Homer Stryker M.D. School of Medicine

brooke.kolodzieczyk@wmed.edu linkedin.com/in/brooke-pooley-kolodzieczyk