This four-hour skills building course explores the complexity of workplace conflict through the lens of organizational climate and culture. In this hands-on course, participants will be provided opportunities for developing their personal conflict management skills as well as exploring various strategies for managing workplace conflict. Particular focus will be paid to providing tools, such as teambuilding and facilitative leadership, which support productive and healthy conflict in the workplace.

When: Monday, October 28, 2019 | 1:00pm to 5:00pm
Where: Beus Center for Law and Society | Room 544
       111 E. Taylor St., Phoenix, AZ 85004
Price: General Admission - $140
       Current ASU Students - $20

Special Discount for CUPA-HR Members
Enter “CUPA2019” at registration for 15% off!

REGISTER HERE
or visit: https://www.eiseverywhere.com/crformangers

Tamra Moore practiced employment law for 19 years in Arizona. In 2014, she joined the Maricopa Community College District as the senior mediator providing a variety of in house dispute resolution services for the District's 10,000 plus employees. Through her private consulting firm, she offers conflict management and related services to employers of all sizes. Tamra also serves as an adjunct faculty member at ASU's College of Law teaching Mediation and Workplace & Organizational Conflict Management.

Eddie Genna is a professor of philosophy and political science at Phoenix College where he formerly served as the Associate Vice Chancellor for Public Affairs and Collaborative Governance for the Maricopa Community Colleges. He has also served as an Adjunct Instructor in Cornell University’s School of Industrial and Labor Relations and at the Sandra Day O’Connor College of Law. He has trained various institutions in interest-based negotiation and problem solving and regularly facilitates negotiations, teambuilding, and group-decision making using this process. He consults with clients about implementing interest-based conflict resolution systems, especially as they relate to labor relations and the higher education practice of shared governance.